



April 2020

COVID-19 Updates

PLEASE NOTE:

Our offices will be closed in observance of Memorial Day.

In this time of heightened public health awareness Clackamas River Water has clear and direct information about drinking water to offer. Tap water continues to be safe to drink.

According to the Center for Disease Control, the COVID-19 virus has not been detected in drinking water. Conventional water treatment methods such as filtration and disinfection used by Clackamas River Water and most municipal drinking water systems, removes or inactivates the virus that causes COVID-19.

Clackamas River Water meets the EPA and the Oregon Health Authority requirements for the treatment of viruses such as COVID-19 and regularly tests throughout the drinking water system make sure the water remains safe.

Tap water continues to be safe to drink.

Project Updates

The following System Updates have been recently completed in the CRW Water District:

1. Edgewood Neighborhood Waterline Replacements- Over 4,000 feet of outdated, leaky pipe has been replaced since the project started in February. Individual service connections are being completed, and we are working with the County to schedule repaving of Edgewood Street, Lane and Court as soon as possible (weather permitting).

2. Hattan Pump Station- The pump station project is complete and has been operational since January, pumping water from our north service area across the Carver Bridge and up to our Redland Reservoirs.

3. 152nd Ave. Reservoir- The reservoir was tested and went into service on March 20th. Final site landscaping and paving work will be completed when weather permits.



2020 Water Quality Report Available Online!



Clackamas River Water is pleased to announce that your drinking water continues to meet or exceed all State and Federal regulations.

The Report provides you with an easy to follow overview of our water. We hope that you will take a minute to review this report and learn more about your drinking water.

View the 2020 Drinking Water Quality Report at:

<http://bit.ly/CRW2020CCR>

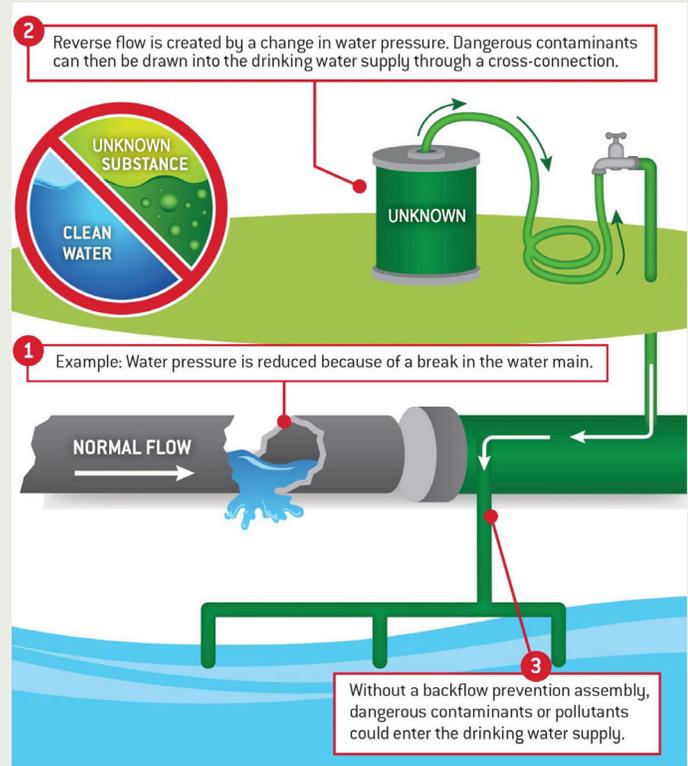
For a print copy call 503-722-9220 or email us at wqlab@crwater.com

Time for Annual Backflow Testing. What do “backflow” and “cross-connection” mean? Why is it important to test?

Providing safe drinking water to our customers is our primary focus, but there are ways you can help protect drinking water too! One way is to make sure you don't have any cross-connections in your private plumbing system. Another way is to get your backflow prevention assembly tested annually. The property owner is responsible for preventing contaminants from entering the public water system through their private plumbing system. Where required, an approved backflow prevention assembly must be installed, maintained and tested annually to make sure it's working properly. Help protect our water system by getting your backflow prevention assembly tested by June 30, 2020.

What is backflow? Drinking water is delivered to your tap in pressurized water pipes. Normally the water flows in one direction at constant pressure. However, under unusual circumstances such as very large main breaks or large-scale firefighting, system pressure may drop low enough to cause “backflow” conditions. Water flows backwards during these events, increasing the risk of contamination from properties not equipped with an approved backflow prevention assembly.

What is cross-connection? A cross-connection is any physical connection between piping used for drinking water and piping used for other types of water or liquids. Some of these contaminants might only affect the taste or odor of the water, but some may make the water unsafe to drink. Examples of common cross-connections are hot tubs, sprinkler/irrigation systems, garden hoses, and auxiliary wells.



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For more information visit:
www.cwater.com/backflow

Our commitment to both the community and our customers remains strong during this difficult time. In an effort to provide additional protection and peace of mind, **Clackamas River Water** would like to remind you of our convenient payment options available to best serve you.

Paying your bill can be done in a variety of ways. We accept payments via:

- **Mail** - 16770 SE 82nd Drive Clackamas, OR 97015
- **Online** - www.cwater.com
- **Direct from Your Bank** - Electronic Fund Transfer
- **Phone** - 503-722-9220 by Debit or Credit Card

As always, if you have any questions regarding your account or payment options please do not hesitate to call our office directly.

Providing Easy Payment Options

Clackamas River Water

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Utilities Logon Help Contact

Clackamas River Water Online Services
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Welcome to Clackamas River Water Online Utility Service. This service allows utility customers to check account balances, pay bills, view transaction history, and examine usage information.

Please Logon or Register...

- Registered Users** Please Logon Here.
- New Users** New? Register Here.
- Email Password** Forgot your Password?

<https://billing.cwater.com>

503-722-9220



find us on



Monday - Thursday 7:30 a.m. - 5:00 p.m.
Friday 7:30 a.m. - 4:00 p.m.



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