

June 2020

New 2020 Backflow Testing Due Date

PLEASE NOTE:

Our offices will be closed July 3rd in observance of Independence Day.



Due to disruption caused by the COVID-19 pandemic on local businesses and property owners, CRW is extending the deadline for backflow assembly testing to August 31, 2020. Annual testing is required by law and is a vital part of ensuring the safety of our drinking water system. CRW appreciates your

commitment to annual testing and encourages you to test early! For more information visit <http://crwater.com/backflow>.

Delay of Rate Increase

CRW understands that some of our customers are going through challenging times and wants to help.

Clackamas River Water (CRW)

is committed to providing safe and reliable water to our customers every day, and this remains true during the COVID19 pandemic. We also realize that this pandemic has a significant impact on many of our customers.

Realizing this, we wanted to inform you of some actions we have implemented to help. Recently, the Clackamas River Water (CRW) Board of Commissioners unanimously approved an emergency ordinance delaying the scheduled rate increase from May 2020 until November 2020. This ordinance was put in place to assist our customers during this challenging time.

Thank You!

Do your part to use water wisely this summer. It's just the right thing to do.

During the warm summer months, we spend time outdoors tending to our lawns and growing our gardens - increasing water usage significantly. Even though we think of the Pacific Northwest as a place of abundant rainfall (about 37 inches per year) and plentiful water, summer watering can drain water systems and your pocketbook. Use water more efficiently in your landscape with these easy steps:

1. Find out how much to water each week by signing up for the Weekly Watering Number (WWN) at <https://www.regionalh2o.org/water-conservation/outdoor-water-conservation/weekly-watering-number>.

The WWN is based on the weather in your zip code and is free to our customers each week from April – September.

2. Regularly check your watering system to make sure it's working correctly. Tighten hose connections and make sure sprinklers are watering your plants and not the pavement. Even small leaks or one broken sprinkler head can add up to huge waste!

3. Skip the fertilizer until the fall and mow your lawn less often. Taller grass holds moisture in longer between waterings.

Remember to water more efficiently in the yard and garden.



Survey Results

Thank you to all that participated in our **Customer Satisfaction Survey**.

A summary of survey results can be found on our website at www.crwater.com or you can receive a copy of the summary by calling our office at **(503) 722-9220**.



Staying Connected with CRW

Our commitment to both the community and our customers remains strong during this challenging time and we want to remind you that we are here for you. We believe it is important to stay in touch so please visit our website or call the office to update your contact information.

While CRW Administrative offices are closed to the public, you can still reach us by phone at **(503) 722-9220** or by email at crw@crwater.com. We offer several convenient payment options for our customers: Mailing your payment, Online payments at www.crwater.com, Autopay, Payments by phone via debit or credit card, or Utilization of the drop box next to the front door of the Administration office.

If you have any questions or concerns regarding your account or need to make updates to your payment preferences, please do not hesitate to call our office directly.

<https://billing.crwater.com>

503-722-9220

For more information visit:
www.crwater.com

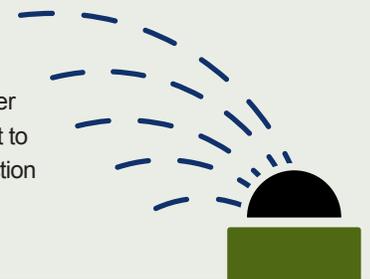
Simple Tips for Saving Water Outdoors

Homes with automatic sprinkler systems can use about 50 percent more water outdoors than those without them. Check your summertime water bill—how does your warmer weather water use compare to winter months? Here are some tips for keeping water use under control:

- **Timing is everything:** Know how much water your landscape actually needs before you set your sprinkler. Generally, it's best to water lawns and landscapes in the early morning and evening, after the sun goes down, because significant amounts of water can be lost due to evaporation during the heat of the day.
- **Look for the label:** If your system uses a clock timer, consider upgrading to a WaterSense labeled controller which acts like a thermostat for your lawn, using local weather data to determine when and how much to water, reducing waste and improving plant health. Replacing a standard clock timer with a WaterSense labeled irrigation controller can save an average home nearly 8,800 gallons of water annually.
- **Go with a pro:** Contractors certified through a WaterSense labeled program can audit, install, or maintain home irrigation systems to ensure water isn't wasted. Make sure you ask for credentials.
- **Tune up your system:** Inspect irrigation systems and check for leaks and broken or clogged sprinkler heads. Fix sprinkler heads that are broken or spraying on the sidewalk, street, or driveway.
- **Play zone defense:** When planting, assign areas of your landscape different hydrozones depending on sun/shade exposure, soil and plant types, and type of sprinklers, and then adjust your irrigation system or watering schedule based on those zones' specific needs. This helps you avoid overwatering some areas or underwatering others.

Even if your home doesn't have a sprinkler system, there are a number of simple steps you can take to promote a healthier lawn and garden with less water this summer:

- **Step on it:** Grass doesn't always need water just because it's hot out. Step on the lawn, and if the grass springs back, it doesn't need water. An inexpensive soil moisture sensor can also show the amount of moisture at the plant's roots and discourage overwatering.
- **Leave it long:** Raise your lawn mower blade. Longer grass promotes deeper root growth, resulting in a more drought-resistant lawn, reduced evaporation, and fewer weeds.
- **Give your hose a break:** Sweep driveways, sidewalks, and steps rather than hosing them off. And don't forget to check for leaks at your spigot connection and tighten as necessary.



@cr_water

find us on



Monday - Thursday 7:30 a.m. - 5:00 p.m.
Friday 7:30 a.m. - 4:00 p.m.



16770 SE 82nd Drive, Clackamas, 97015
503-722-9220 www.crwater.com